



NONDISCRIMINATORY / CIVIL RIGHTS COMPLIANCE POLICY

Language Assistance

Oklahoma Eye Surgeons complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Oklahoma Eye Surgeons provides free aids and services to people with disabilities or with limited English proficiency to assist in communicating effectively with us. These services include:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Qualified interpreters
- Information written in other languages

These services are made available by contacting the office manager at (405) 943-4413.

If you believe that Oklahoma Eye Surgeons has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, by fax, or over the phone:

Oklahoma Eye Surgeons
5600 N. Portland Ave.
Oklahoma City, OK 73112
Office: (405) 943-4413
Fax: (405) 942-0115

If you need help filing a grievance, the office manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 2021
1-800-368-1019
(TDD 1-800-537-7697)

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

Informing Individuals with Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-405-943-4413 (TTY: 1-800-537-7697).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-405-943-4413 (TTY: 1-800-537-7697).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-405-943-4413 (TTY：1-800-537-7697)。

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-405-943-4413 (TTY: 1-800-537-7697)번으로 전화해 주십시오.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-405-943-4413 (TTY: 1-800-537-7697).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-405-943-4413 (رقم هاتف الصم والبكم: 1-800-537-7697).

သတိပြုရန် - အကယုၣ် သဠည ဝုမန္တစကား ကို ဝေပုဟပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့အကြံက

စီစဉ်ဆောင်ရွက်ပေးပါမည့်။ ဖုန်းနံပါတ် 1-405-943-4413 (TTY: 1-800-537-7697) သို့မူ ဝေခငုဆိုပါ။

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-405-943-4413 (TTY: 1-800-537-7697).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-405-943-4413 (TTY: 1-800-537-7697).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Appelez le 1-405-943-4413 (ATS : 1-800-537-7697).

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີຮ່ວມໃຫ້
ທ່ານ. ໂທ 1-405-943-4413 (TTY: 1-800-537-7697).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-405-943-4413 (TTY: 1-800-537-
7697).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-405-943-4413 (TTY: 1-800-537-7697).

Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1-405-943-4413 (TTY: 1-800-537-7697)

توجه: اگر بہ زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با-1-800-1-405-943-4413 (TTY: 537-7697 تماس بگیرید).